

Fact Sheet – Western Australia only

WA Income & Asset Eligibility Criteria

Eligibility Overview

Community Housing Limited (CHL) follows the **Community Housing Eligibility Policy (CHEP)** issued by the WA Department of Housing Works. This factsheet provides a summary of the key eligibility criteria.

Income Eligibility

Social housing and affordable housing eligibility are determined based on income and asset limits set by the Department of Housing Works.

- **Band A (Social Housing):** Households must meet public housing income limits.
- **Band B (Affordable Housing):** Households earning above Band A but within the National Rental Affordability Scheme (NRAS) limits may qualify for affordable housing.

Assessing Income

CHL assesses gross household income based on:

- Centrelink payment information
- Payslips and tax returns (minimum 13 weeks of payslips or 3-month ATO assessment)
- Other income sources (e.g. workers compensation, shares)

Asset Eligibility

Households must not own or part-own viable residential property. Asset limits apply as follows:

- **Band A (Social Housing):** Public Housing Asset Limits apply.
- **Band B (Affordable Housing):** Centrelink Asset Limits apply.

For full asset limits and exemptions (e.g. cars, antiques, inaccessible superannuation), see the [CHEP policy](#).

Key Exclusions

Applicants are **not eligible** if:

- They have outstanding debts with CHL.
- They own a **re-leasable** residential property.
- The primary applicant is not an **Australian citizen or permanent resident**.

Further Information

For full eligibility criteria, income and asset limits, and application procedures, please refer to the Community Housing Eligibility Policy at www.wa.gov.au.

Appealing Decisions or Actions

If a tenant disagrees with a decision CHL has made, they should first discuss their concerns with their Housing Officer, who will raise it with their Coordinator. If they still believe we made the wrong decision they can ask for a formal review of the decision. For information on how reviews work, the tenant can ask CHL Housing staff for an appeals brochure.

Questions

If you have any questions about the information in this Fact Sheet, please contact your nearest Community Housing Limited Office or visit our website www.chl.org.au