

Child Safety Statement

Community Housing Limited (CHL) is committed to creating and maintaining environments where children and young people are safe, respected, heard, and protected from harm.

Our commitment to child safety

CHL has zero tolerance for child abuse, neglect, exploitation, grooming, discrimination or any behaviour that places a child or young person at risk of harm.

We are committed to:

- promoting the safety, wellbeing, dignity and rights of children and young people
- creating environments where children and young people feel safe, respected, included, heard and supported to participate where appropriate
- listening and responding appropriately to children, young people and families
- embedding child safety into our culture, workforce practices, decision-making and service delivery
- maintaining safe, respectful and professional interactions across housing and community environments
- ensuring employees, contractors and partners understand and uphold child safe expectations
- responding promptly and appropriately to child safety concerns.

Cultural Safety and Inclusion

CHL recognises the strengths, resilience and importance of Aboriginal and Torres Strait Islander cultures, families and communities. We are committed to culturally safe environments where Aboriginal and Torres Strait Islander children and young people feel respected, connected and supported in their identity, culture, family and community.

CHL has zero tolerance for racism, discrimination and culturally unsafe practices.

We recognise that some children and young people may experience increased vulnerability or barriers to participation and safety. CHL is committed to inclusive and accessible

environments for all children and young people, including children with disability, culturally and linguistically diverse children, children and young people of diverse genders and sexualities, and children experiencing homelessness, family violence, trauma or other vulnerabilities.

How we keep children safe

Child safety is embedded across CHL's operations, particularly in housing and community environments where employees and contractors may interact with children and families. We support child safety through:

Safe workforce

We apply recruitment, screening, induction, training and conduct requirements to support a safe workforce, including Working with Children Checks and other screening requirements where required.

Safe behaviour and professional boundaries

Employees, contractors and representatives of CHL are expected to maintain respectful, appropriate and child safe behaviour and professional boundaries at all times.

Safe homes and service environments

We identify and manage risks that may impact the safety and wellbeing of children and young people in housing, tenancy, maintenance, community and, where relevant, digital settings.

Safe reporting and response

We encourage the early reporting of concerns and respond to child safety concerns promptly and appropriately in line with our policies, procedures and legal obligations.

Reporting Concerns

We encourage the early reporting of concerns and respond to child safety concerns promptly and appropriately in line with our policies, procedures and legal obligations, including mandatory reporting and reportable conduct requirements where applicable.