



WELCOME FROM COMMUNITY HOUSING LTD

Thank you for reading this Fact Sheet about Community Housing Ltd. We are a not-for-profit housing organisation selected by Housing Tasmania to manage public housing properties in your suburb in Greater Launceston from 14 July 2014. We provide long-term, secure and affordable housing for Tasmanians in need.

WHO ARE WE?

Community Housing Ltd is a leading Australian community housing organisation. We presently manage over 4,300 tenancies across Australia.

Community Housing Ltd has 20 years' experience delivering a range of housing and support services. As a community based organisation we understand local communities and their needs. We work closely with tenants to provide high-quality, responsive services.

We started in 1993 in Victoria. We now have offices in six states around the country. We also have international operations in East Timor, Chile and India where we champion good housing policy, develop new housing and provide housing related services.

COMMUNITY HOUSING LTD IN TASMANIA

We have been providing affordable and secure housing to those in need in Tasmania since 2006.

We currently have six staff in three offices in Launceston and Ulverstone managing 170 properties in the North West, Launceston, Perth and Hobart.

Within the housing portfolio we manage two facilities in Launceston and one in Ulverstone for group accommodation for people and youth at risk of homelessness. These facilities are managed in partnership with Anglicare Tasmania which provides support assistance to our tenants.

WHAT DO WE PROVIDE?

We deliver quality services to all of our tenants. We provide:

- Long-term security of tenure
- Better and more responsive local services
- Property improvements and upgrades
- New properties

WHAT IS OUR ROLE?

From 14 July 2014, we will be your new tenancy and property manager. In total we will manage more than 1200 public housing properties and tenancies in Greater Launceston transferred to us by Housing Tasmania.

We will be responsible for property and tenancy management, including maintenance.

WHAT DOES A HOUSING TRANSFER MEAN?

Management of your property and tenancy will be transferred from Housing Tasmania to us.

You can choose to stay as a public housing tenant or become our tenant.

If you wish to stay as a public housing tenant nothing will change. We will manage your tenancy on behalf of Housing Tasmania.

*Our Vision – A world without housing poverty
Proudly celebrating 20 years of providing affordable housing options*



If you choose to become our tenant you may access a range of benefits including:

- No change in length of tenure
- Localised services
- Property improvements to your property such as kitchens, bathrooms, roofs and fencing
- Energy assessments, heating and insulation improvement
- Access to community development activities such as community gardens, youth services and tenant participation
- Training and employment opportunities
- Opportunity to apply for new housing

WHAT CHANGES?

From 14 July 2014, Community Housing Ltd will be your new tenancy manager. We will collect your rent, manage your property and provide maintenance to your home.

HOW WILL YOUR RENT BE CALCULATED?

We calculate rent in the same way as Housing Tasmania. This is generally 25 per cent of your assessable income. If you become a community housing tenant, you may be eligible for Commonwealth Rent Assistance (CRA). We will explain CRA and rent setting to you. The CRA collected will be used to invest in your community. That means more repairs and upgrades to your house and new homes in your community.

HOW CAN YOU FIND OUT MORE?

We will be organising community information days in your neighbourhood together with Housing Tasmania. On these days you can find out more information on the transfers and what it means for you. You are welcome to invite friends and family to come along to these days.

After the community information days, we will contact you to discuss your individual needs and explain the benefits of becoming our tenant.



Faye Jones, a Community Housing Ltd tenant in Burnie Tasmania, Winner of our 2012 'Best Garden Competition'

For more information:

- Visit Housing Tasmania's website: www.dhhs.tas.gov.au/betterhousingfutures
- Call Housing Tasmania on 1800 995 653 or email them on hiu@dhhs.tas.gov.au
- Visit the Community Housing Ltd website www.chl.org.au

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