

To make a referral to Community Housing Ltd or to find out if you are eligible for assistance please call:

**Box Hill**  
**9856 0050**

You can speak to an Intake, Assessment and Planning worker at Box Hill office for information or to make an appointment for financial or other assistance.

**No fees are charged for this service.**

The Transitional Housing Management Program is supported by the Victorian Government.



Visit our website at [www.chl.org.au](http://www.chl.org.au) for information on all the office locations.

**Opening Hours**  
**9am – 5pm weekdays**

**Box Hill**

26-28 Prospect Street

T: 9856 0050

F: 9856 0051

**Email**

[info@chl.org.au](mailto:info@chl.org.au)

**For information on homelessness assistance after hours please call 1800 825 955 at any hour and it will connect you to the nearest available service provider.**

**Or visit the website at**  
**[www.chl.org.au](http://www.chl.org.au)**

ABN 11 062 802 797 ABN 75 112 324 384



**CHL Services**

COMMUNITY HOUSING LTD  
GROUP OF COMPANIES

# CHL is committed to a world without housing poverty

## Community Housing Ltd (CHL)

is an innovative not-for-profit community housing organisation that assists people with access to housing. Community Housing Ltd also develops and maintains affordable, sustainable housing for people in need.

## The services we offer

- Opening Doors Entry Point Service
- Housing Intake, Assessment and Planning assistance to people experiencing a housing crisis or those requiring housing information and referral to select parts of local Government areas of:

**Whitehorse**  
**Manningham**  
**Monash**

- Transitional Housing in Gippsland and the Eastern Metropolitan Region.
- Long Term Tenancy and Property Management across Victoria.
- Design and building of housing across Victoria.

## Transitional Housing Management

Community Housing Ltd offers assistance to people with a current or imminent housing crisis to stabilise their lives and gain long-term accommodation.

### These services have three main components:

#### 1. Housing Intake, Assessment and Planning

- Advice and/or appropriate referral for people needing assistance to manage a housing crisis;
- Information on private, public and community housing options;
- Advice on eligibility and assistance with applications for public housing;
- Secondary consultation for services assisting people in a housing crisis.

## 2. Financial Assistance

Financial assistance is available through the Housing Establishment Fund to people on a low income who are in a housing need to secure or maintain long term private rental accommodation in the local Government areas of Knox, Marrondah, Whitehorse and Yarra Ranges.

### What can I obtain financial assistance for?

- Rent in advance when commencing a new tenancy;
- Rental arrears to prevent your tenancy from being terminated;
- Relocation expenses to help you move your furniture into your new rental property;
- Crisis accommodation.

## 3. Transitional Housing

Transitional housing is short-term accommodation available to households who have links to the Eastern Region, who are in a housing need and have exhausted all other housing options. Transitional housing is offered for periods of six to twelve months depending on individual circumstances. The purpose of transitional housing is to provide a safe and stable environment where people can address their housing issues and then move on into stable long-term housing.

