



Housing People with a Disability



COMMUNITY HOUSING LTD
GROUP OF COMPANIES

About Us

Community Housing Ltd (CHL) is a multi-award winning not for profit housing provider. We have over 20 years of experience in developing accommodation for people living with a disability.

Since 1993, our diverse housing developments have created vibrant and inclusive communities that allow people to have their own space and amenity while at the same time they connect with the broader community.



Our Offer

CHL's disability accommodation is tailored to suit individual needs and circumstances.

Consequently, our comprehensive portfolio of existing dwellings offers long-term affordable rental accommodation.

Furthermore, we work with clients, their families and support providers to jointly develop personalised housing to ensure clients' well-being in their new homes. We can support this option with shared equity or sole equity provision.

All our dwellings are architecturally designed through our in-house architects and comply with Australia's disability accommodation design standards. We strive for innovative construction methods.

Our services are characteristic of a 'one stop shop' including client consultation, design and construction, tenancy and property management.

Our Experience

Over the years CHL has developed disability accommodation to account for particular mental health, physical or sensory disability issues. Some of the options are:

- Independent apartments with optional onsite 24/7 support and monitoring
- Semi-detached studios with independent and communal space for socialisation
- Group homes with live-in 24/7 support and wheelchair accessibility
- Adaptable units with the potential to be converted for future clients with a disability
- Visitable units where wheelchair-bound residents can live with able-bodied family members and friends
- Key ring apartments where people live in geographical proximity to each other and share resources of a support person who lives nearby



6,300+
properties under
CHL management



1,800 people
living with a disability in our
housing across Australia



WINNER 2012
HIA Northern NSW
Special Purpose Housing Project



Registered
SDA provider
under the
NDIS

Group Home, Armidale NSW

2012 HIA Northern NSW Special Purpose Housing Project Winner

CHL designed and constructed this group home for five residents and is now responsible for tenant and property management; House with No Steps provides 24/7 support to all residents. The group home features a self-contained unit for a resident capable of independent living or with special needs.

Design characteristics include:

- Open plan kitchen/dining design allowing for wheelchair access
- Accessible bathroom
- Sitting room/‘quiet space’ for private gatherings
- Landscaped outdoors area with shading and BBQ



WINNER 2014
HIA Victorian
Special Purpose Housing

Multi-Unit Development, Hastings VIC

2014 HIA Special Purpose Housing Winner

This multi-residential development consists of 20 high quality independent units with one to two bedrooms. Karingal Konnections provides support to the group home residents. Tenancy arrangements are characteristic of rent below market rate and secure long-term lease. They are typically suited for the elderly, people with an intellectual and/or physical disability and people on low incomes.

Design characteristics include:

- Accessible ramps to front porch areas of ground floor units
- Option to adapt ground floor units to suit future tenant’s needs
- Outdoors common area including raised garden beds, landscaping, seating, enclosed Gazebo with BBQ

CHL and the NDIS

The National Disability Insurance Scheme (NDIS) is a new way of providing support to over 460,000 Australians under the age of 65, who are living with a permanent and significant disability. Since 2013, the NDIS has been progressively rolled-out through the National Disability Insurance Agency (NDIA). Under the Scheme, CHL is a registered provider of Specialist Disability Accommodation (SDA). We assist eligible clients via a range of options:

- We have an in-house NDIS Project Manager to facilitate clients’ experience under the new Scheme.
- We offer client consultation to navigate the NDIS in relation to your housing requirements.
- We can liaise with the National Disability Insurance Agency (NDIA) on your behalf.
- If you wish, we accompany you during visits at your Local Area Coordinator (LAC).
- Our designs comply with the requirements for SDA under the NDIS.



National Tier 1
housing provider and
registered builder with
offices in 6 states

Tenant Case Study

Janel Manns

Janel was diagnosed with congenital dislocation of both hips at the tender age of 4. At 17 she was involved in a car accident which destroyed her left hip. Some years later Janel had a fall in the bathroom which caused her to lose use of both legs. Her life has never been the same. In later years Janel started playing wheelchair basketball which gave her a sense of purpose in life. Due to relocation to the mid north coast she had to move away from basketball and started playing tennis. Thereafter she has only surged forward never to look back. She was selected into the Australian Women's Wheelchair High Performance Squad and has been representing Australia in wheelchair tennis for about 5 years now at an international level.

Janel has been a CHL tenant in Port Macquarie for over 5 years now. She says "housing for wheelchair users is a nightmare to find. I had spent 12 years living in short term semi accessible rentals until wheelchair accessible accommodation became available through CHL. To finally have a place I can call my home has given me back a sense of safety, stability and security that I lost all those years ago. I have increased my employment opportunities and completed a Graduate Certificate through Flinders University. I appreciate my home so much more than words can express. Life is good. So I thank you all so very much from the bottom of my heart. Please always remember just how very important a role your team plays in transforming people's lives."



"I have been living in my flat for a long time and want you all to know that this has been the happiest and most rewarding time in life that I have ever known attributable to the fact that I have the security and stability of having my own home."

Our Partnerships

CHL maintains strong partnerships with a range of reputable support providers, private developers and investors, financial institutions, government departments and independent agencies such as the NDIA. For a complete list visit our website <http://chl.org.au/about/who-we-are/our-partners/>

Contact Us

If you would like to discuss your housing goals and needs and to get an idea of the solutions we can offer – please call or email the relevant CHL contact in your state listed below:

NSW	Lucy Burgmann	(02) 9891 7600	lucy.burgmann@chl.org.au
Victoria	Shari McPhail	(03) 9856 0025	shari.mcphail@chl.org.au
Western Australia	James Butterworth	(08) 9228 7509	james.butterworth@chl.org.au
Tasmania	Melissa Palframan	(03) 6323 7222	melissa.palframan@chl.org.au
Queensland	Frank Birkefeld	(07) 4120 0901	frank.birkefeld@chl.org.au
South Australia	Gary Storkey	(08) 8210 0236	gary.storkey@chl.org.au